



TVFCU Opens Three New Branches

New Branches Improve Member Convenience

In May, TVFCU added three new branches to its network, bringing the total of brick-and-mortar branches to 21 locations.

TVFCU opened the City Center Branch on Monday, May 10. The urban, walk-up branch is located in the Market City Center building at 728 Market Street, Suite 112B. This is directly across the street from TVFCU's old administrative headquarters and Downtown Branch at 715 Market Street. The ATM/ITM in the vestibule is accessible to members 24/7 through the swipe of their TVFCU debit card.

A week later, TVFCU unveiled the innovative Southside Branch. TVFCU worked with Branch Technology, a prefabrication and technology company that specializes in large-scale 3D-printing, and Construction Consultants, a local builder that has worked with TVFCU for more than 20 years, to create the state-of-the-art building. The Southside Branch racks up several firsts, including first 3D-printed GFRG facade in the world, first 3D-printed project where every panel is unique on the whole project, first commercial building that's been 3D-printed in the US, first freeform

(Continued on back.)



TVFCU Perks Checking Account App Helps Members Save

The moment your car won't start or your tire goes flat, what do you? For most, you reach for your smartphone and begin searching for a mechanic — calling one after the other to see who has availability. But what if this stressful situation could be a little smoother and easier on your wallet? Roadside assistance is one of the benefits of a TVFCU Perks Checking account.

"I have saved roughly \$160 by using the roadside assistance provided through my TVFCU Perks app," said Michael, a TVFCU Perks Checking account holder from Ooltewah. "The first time I used it was when my battery died and I needed a jump start, the second was when I needed to get my truck towed home. The app was easy to use and the process went smoothly."

To take advantage of the roadside assistance, tap "Request Assistance" from the TVFCU Perks app. You'll receive a text with a link to help determine your location and then click the link and follow the instructions to choose the service you need.

Roadside assistance is available 24/7. It is free to use for covered services up to \$80. If your covered charges equal more than \$80, you'll simply pay the difference.

Learn More Ways to Save

Visit tvfcu.com, call tvfcuLIVE Line at (423) 634-3600 or connect with a personal consultant from your smartphone through tvfcuLIVE Stream to learn about the many other money-saving benefits included with TVFCU Perks Checking.

Credit Union News Briefs

Skip-A-Pay

We understand that finances can be a bit challenging during the summer. That's why we are excited to offer the Skip-A-Pay loan payment program in July and August. Qualifying members have the opportunity to skip one loan payment, per loan. Restrictions apply.

Learn more about how to skip a loan payment by visiting a TVFCU branch, calling tvfcuLIVE Line at (423) 634-3600 or connecting with a personal consultant from your smartphone through tvfcuLIVE Stream.

Virtual Mortgage Seminar

We've launched a series of free virtual mortgage seminars focused on all things homeownership. For more information, visit tvfcu.com/MortgageSeminar.

Used Car Saturdays

We've teamed up with the Chattanooga Lookouts and select car dealers for Used Car Saturdays. Attend for your chance to win a new-to-you car during Saturday night home games. Games begin at 7:15 p.m. ET on July 10 and 24, Aug. 7 and 28, and Sept. 4 and 18. Follow TVFCU on social media for details about upcoming car giveaways.

Three New Branches

(Continued from front.)

3D-printed composite project ever and first prefab 3D-printed project in the US.

In addition to the new downtown branches, TVFCU also acquired Roper Employees Credit Union in LaFayette, Ga., in late May. Roper ECU reached out last year in anticipation of the retirement of two long-term credit union employees.

Roper ECU members voted to merge with TVFCU to continue their credit union services. We welcome more than 600 Roper ECU members to the TVFCU family with our new onsite branch inside Roper Corporation in Walker County.

Construction crews are working on the new Chickamauga Branch, which is slated to open in late fall 2021.