



If we walk together,
look what we can achieve.
Our Tennessee Valley
grows in prosperity.
Here's a house for Robin
in a friendly neighborhood.
We're climbing up the summit
and we're all sharing the goods,
without the hassle, without the fuss.
TVFCU – *A Place for All of Us.*

2021 Board & Management Report

Tennessee Valley Federal Credit Union (TVFCU) delivered outstanding results in 2021, in the face of difficult challenges with the COVID-19 Pandemic. As your local credit union, we understand what it takes to build a business, establish a home, and grow our valley together. That's why TVFCU is committed to providing tech-forward financial services, friendly support, and financial education resources to all of our neighbors. Together, we're making TVFCU *A Place for All of Us*. As a local, welcoming place for everyone in our community, we're growing stronger every day, as shown by the results of 2021.

Total membership grew by almost 9,000, reaching 166,975 by year's end and assets grew by almost 19% to \$2.32 billion. To help meet this growing demand, we added several new locations. In May, we opened our new City Center Branch, directly across Market Street from our original downtown location, offering workers and residents the convenience of walk-up service. And we opened our new, full-service Southside Branch on 20th Street featuring a drive-thru and a unique building facade with 3D-printed panels fabricated by Branch Technology located in Chattanooga. In October, we also opened a new branch in Chickamauga to help serve the growing north Georgia area. Coming in 2022, plans call for a new Food City branch on Ringgold Road in East Ridge. With these additions, we will have 22 convenient locations throughout the Tennessee Valley to serve our steadily growing membership.

Although the COVID-19 pandemic presented unprecedented challenges in 2021, demand remained strong and we continued meeting our members' financial needs by providing a range of convenient options for remote account access and services. Consumer real estate loans increased by \$79.9 million and commercial loans added another \$44.8 million, pushing total loans to \$1.48 billion. Total deposits also increased almost 20%, to end the year at \$2.04 billion. However, due to supply chain issues in the automobile industry caused by the pandemic, consumer and vehicle loans decreased by 1.7%. As a result of our overall performance, we added \$31.8 million to members' equity from operations and ended 2021 with a net worth ratio of 11.66%. These outstanding statistics indicate another strong year and provide an excellent foundation for the future.

In today's divided world, it's important to remember what can be gained from working together. Share the benefits of TVFCU membership with your family and friends. We're stronger together!

2021 Supervisory Committee Report

The Supervisory Committee is created by Federal law and appointed by the Board of Directors in accordance with the provisions of the Federal Credit Union Act. Committee members for 2021 included Lee Brouner, Laura Dutton, Bernard Harris and Cheryl Rogers.

According to the rules and regulations of the National Credit Union Administration (NCUA) and the Federal Credit Union Act, the Supervisory Committee is accountable for the performance of certain duties and responsibilities. The Committee is available to provide impartial assistance to any member who encounters problems transacting credit union business, and is responsible for internal audit oversight that seeks to minimize the credit union's risk of loss due to carelessness, error, or fraud.

The Internal Audit Department, under the Committee's direct supervision, assists by performing periodic audits of the credit union's operations, policies, procedures, internal controls and regulatory compliance. Board and management then utilize these audits to consider possible improvements to the credit union.

The Supervisory Committee annually enlists outside auditors to provide an independent financial audit of the credit union's records. For 2021, the accounting firm of Elliott Davis, LLC performed the audit. This audit assured the Committee that Tennessee Valley Federal Credit Union's financial statements present fairly, in all material respects, the financial position and the changes in net assets and cash flows for the year ended December 31, 2021.