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Quick Start Guide.

Mobile Banking

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In late August our new Online and Mobile Banking platform YOUR\$ will provide you with a game-changing banking experience!

## **QUICK START GUIDE**

For primary account holders.
Joint owners, please see below.\*

LOG IN TO YOUR
TVFCU ACCOUNT

At tvfcu.com, or on the new YOUR\$ app, enter your existing username and password. When logging in for the first time, the new system will ask you to provide verification information.

2 RESET YOUR PASSWORD

For added security, you will be required to reset your password. Click Create New Password. You can reuse your existing password as long as it meets the criteria - at least 9 characters, one number, one uppercase letter, one lowercase letter and one special character.

**3** VERIFY YOUR INFORMATION

Choose individual or business account on the left. Then verify your username, social security number (employer identification number for businesses), and mailing ZIP Code.

4 ENTER YOUR CODE

You'll receive a one-time, 6-digit code by text message or phone call (your choice) at your phone number on file. Enter the code where prompted.

CONFIRM YOUR PASSWORD

Enter your new password and click Confirm.

6 FINISH VERIFICATION

Verify your contact information and time zone. To finish, read and agree to the terms and conditions. Then you can start enjoying the game-changing banking experience of YOUR\$.

\*On the new platform, joint owners will enroll and get their own username and password. No more shared log ins!



## **DOWNLOAD THE YOUR\$ MOBILE APP**

**Android Users:** You'll need to download the new app from the Google Play Store.

**iPhone Users:** The new app can be found in the Apple App Store.



## **TO LEARN MORE:**

Scan the QR code to the left or visit tvfcu.com/YOUR\$

There you'll find additional info like: Helpful Videos • Features and Benefits • FAQs and more

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